

Runbook: [Alert name]

Service

Owner team

Severity

Last reviewed

What this alert means

Customer impact

First checks

- ☐ Dashboard: _____
- ☐ Recent deploys
- ☐ Dependency status
- ☐ Error logs

Remediation steps

Step	Command / action	Expected result
1		
2		
3		
4		
5		

Escalation

Escalate after

Contact